



National Commission for the Certification of Crane Operators

Committed to Quality, Integrity, and Fairness in Testing since 1995

NCCCO Provides Further Details of CCO Education Services

January 26, 2024

CCO Listed Training Providers;

As follow up to our initial announcement on December 12, 2023, below are further details regarding the creation of CCO Education Services, LLC (CCO EDU).

CCO EDU was created as a wholly owned subsidiary of the National Commission for the Certification of Crane Operators (NCCCO) to enhance the involvement of training providers. Under ANAB standards, training provider involvement with NCCCO creates a risk to NCCCO's accreditation. While NCCCO has managed this risk, we have found great value from the training provider roundtables, which prompted us to look at ways training providers could have a greater voice. The solution is CCO EDU. Since it is not involved in testing, CCO EDU has the flexibility to increase engagement with training providers. We are excited about strengthening our relationship with the training community.

CCO EDU was also created to recognize and promote high quality training providers through accreditation. Accredited Training Providers (ATP's) will become the primary referral list of training providers for CCO Certification. ATP's will also receive regular reports with pertinent information, have one-on-one meetings with staff, as well as receive their training provider candidate performance information by program. In addition, ATP's will receive unique branding, access to sample questions not in test banks, access to RFP's, discounts for materials, as well as rebates. The application process is outlined on the ccoedu.org website including information about the assessment/accreditation process. We recognize that not all training providers will qualify for ATP status. However, as previously announced, NCCCO will continue all other training provider recognition programs and lists that are currently in effect.

While many providers have outstanding training materials, there are vast differences in the content and quality of the materials that are available throughout the industry. NCCCO routinely receives complaints regarding training content. With CCO EDU we hope to provide baseline training materials and resources to the industry. To this end, the training materials from Equipment Training Solutions was purchased and will be made available through the CCO EDU store. Training providers may or may not choose to use the CCO EDU materials, or they may choose to supplement their own materials with CCO EDU materials.

To be clear, there are several things that CCO EDU will not do:

- CCO EDU will not provide training instructors, in person training, or online training;
- CCO EDU will not require ATP's to offer CCO EDU training materials as part of their programs.

We are very excited about this opportunity to partner more closely with our training providers. We have included some initial FAQ's as an attachment and will add to this list as needed. Should you have any questions or concerns, please feel free to reach out to me at tsicklesteel@nccco.org.

Regards,

Chief Executive Officer
NCCCO

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CCO EDU / Accredited Training Provider (ATP) FAQ:

How can I apply to be an Accredited Training Provider?

You can find application information and more at <https://www.ccoedu.org/apply-to-be-an-atp/>

How long will it take to go through the assessment process?

4 – 8 weeks.

How are Training Providers evaluated and screened for initial accreditation?

The assessment has three parts:

Part 1 is the application which includes business information.

Part 2 addresses scope and locations of services provided.

Part 3 requires the organization to document how it complies with various policies and procedures. This will include providing evidence of the date of publication of the industry standard or certification examination reference material. As part of the accreditation process, CCO EDU will obtain candidate feedback on trainer performance.

Will CCO EDU require that I provide my training materials as part of the accreditation process?

No. CCO EDU will ask for evidence of meeting accredited training provider standards and not the training materials.

Will there be an ongoing accreditation process?

Yes. Accreditation will need to be achieved annually and will include on-site audits from time to time.

What responsibilities will the CCO EDU Accredited Training Provider Committee have?

- Input regarding the training provider accreditation process.
- Input regarding training materials and resources.
- Input regarding advances in the industry and training requirements.
- Input regarding published exam content outlines.
- Provide ATP feedback which will be regularly reported to the NCCCO Board of Directors.

How does CCO EDU define training, qualification, and certification requirements for ATP's?

- **Not Restricted – Training** that may include an assessment but where no credential with evidence of qualification / certification is issued. (Attendance certificate is ok).
- **Restricted – Training** for a nationally accredited certification program for which CCO maintains a certification program.
- **Not Restricted – Qualification** customized to a specific customer and its employees' daily tasks.
- **Restricted – Certification** or similar **qualification** credential that includes all of the following:
 - A standardized training program;
 - An assessment of demonstrated ability, knowledge, and skills;
 - Issuance of a credential that provides evidence of qualification / certification.

(Note: the language related to this topic in the requirements of ATP's has been clarified on 1/24/2024. Should you have any questions, please contact Tara Whittington twhittington@nccco.org or Thom Sickelsteel tsickelsteel@nccco.org)

What happens if I choose not to become an ATP?

The relationship that you share with CCO today will not change if you decide not to seek training provider recognition.

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